

DACSSA DISABILITY ADVOCACY YOUR RIGHTS

LAWS PROTECT US ALL FROM UNFAIR TREATMENT AND PROMOTE EQUAL RIGHTS, EQUAL OPPORTUNITY AND EQUAL ACCESS. KNOWING YOUR RIGHTS HELPS YOU TO SPEAK UP OR SEEK SUPPORT WHEN YOU NEED TO.

If you would like to know more about your rights, or if you need support, contact DACSSA. We can help you to understand or plan strategies to move forward.

DISABILITY RIGHTS

As a person with disability, you have the right to:

ACCESS

Access health and community services

SAFETY

Be safe from harm and abuse

QUALITY

High quality services

RESPECT

Be treated with respect

INFORMATION

Be informed

PARTICIPATION

Actively participate

PRIVACY

Privacy and confidentiality

COMMENT

Comment and / or complain



DACSSA DISABILITY ADVOCACY OUTCOMES FOR PEOPLE WITH DISABILITY

HOW SHOULD YOU FEEL WHEN WORKING WITH DACSSA?

The National Standards for Disability Services (National Standards) help to promote and drive a nationally consistent approach to improving the quality of services. They focus on rights and outcomes for people with disability.

This is what the National Standards for Disability Service mean for our clients:

Rights	I can make choices about how I want to access DACSSA's services.
Individual Outcomes	DACSSA's advocacy builds on my strengths and supports me to achieve my goal outcomes wherever possible.
Service Access	I understand what DACSSA offers, access to DACSSA's services is fair and I am supported with other options when I can't access DACSSA.
Participation and Inclusion	I follow my interests and pursue my goal outcomes with the support of DACSSA.
Feedback and Complaints	I know that I can express to DACSSA the things I like, or suggestions for improvement. DACSSA values my input. I know how to access independent support to help me provide feedback or make a complaint.
Service Management	I can tell that DACSSA's services are well managed because they're able to meet my needs and support my strengths effectively.

