

DACSSA DISABILITY ADVOCACY SELF-ADVOCACY

DACSSA BELIEVES IN SUPPORTING INDIVIDUALS TO SELF-ADVOCATE. WE CAN SUPPORT YOU IN A CONSULTATION TO LEARN MORE ABOUT THE ISSUES YOU'RE EXPERIENCING, INFORM YOU OF YOUR RIGHTS AND HELP YOU PLAN A WAY FORWARD.

Self-advocacy may be suitable if some guidance and information can help you to feel confident in taking steps to resolve your issue independently or with the help of those around you.

DACSSA's values and the National Standards for Disability Services underpin the way we provide advocacy.

HOW ADVOCACY TAKES PLACE

Advocacy may happen by:

- Phone
- Video call
- In person

Please provide details of any access or communication needs you may have, so we can tailor our approach for you.

TIMING

Waiting times for advocacy vary. Make sure you tell us about any critical dates or circumstances that may be relevant.

We will give you a guide to waiting times when we complete your intake.

We will also provide a Client Information Pack which outlines what to expect, and your rights and responsibilities.

IF CIRCUMSTANCES CHANGE

If your circumstances or your needs change while you are waiting for advocacy to commence, please let us know by phone or by emailing us at admin@dacssa.org.au.



HOW DACSSA CAN ASSIST

- Letter drafting
- Review documents
- Provide specific and tailored guidance
- Provide information on how services work
- Provide personalised resources for your matter
- Link you with other services.



DACSSA DISABILITY ADVOCACY SELF-ADVOCACY PROCESS

INTAKE

We will ask for your personal details as well as information about your circumstances at intake. We will discuss with you how long you can expect to wait for advocacy.

Once your Advocate has been allocated to your matter, they will contact you.

ALLOCATION

CONSENT FORMS & PLANNING

We require your consent before we begin. Together we will plan the best way forward.

In your consultation, your DACSSA advocate will share information with you and help to devise strategies to move forward. We can support you to commence actioning your plan.

WORKING TOGETHER

CONCLUSION & FEEDBACK

After your consultation, we will close your matter and ask for your feedback.

