

## Contact DACSSA

You can call DACSSA on (08) 7122 6030 or email us at [admin@dacssa.org.au](mailto:admin@dacssa.org.au)

## Intake / Assessment

We can have a yarn, listen to your story and understand what's going on in your life.

We'll explore issues and decide how we can assist you.

If we have a waiting list, we'll make sure you're looked after and we'll keep in touch.

We have different types of advocacy because we understand people have different needs. We'll work together to decide what kind of advocacy is best for you.

## Models of Advocacy

## Advocacy

When the waiting time is up, or as soon as possible, your advocate will contact you to introduce themselves.

You can get to know them, ask questions and make sure they're right for you.

You can work with this person to resolve your matter.

## Closure of Matter

Our advocacy focuses on individual issues in people's lives so there will come a time when we have to close your file.

You can ask for assistance again if there are other issues in your life or if you need more help.

If you need more help, we can yarn again and start another Intake/Assessment.

## Feedback

You can tell us what you like and don't like about our service at any time by giving feedback through yarning or writing. We'll take it on board.

We always want to grow and be better.



**DACSSA**  
DISABILITY ADVOCACY

[www.dacssa.org.au](http://www.dacssa.org.au)

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