

SELF-ADVOCACY

What is Self-Advocacy?

Self-Advocacy happens when a DACSSA Advocate or Appeals Officer meets with you for a 1-hour consultation. During this consultation they will hear about the issues you're experiencing, provide you with information about your rights and help you to plan a way forward in order to achieve your goal outcome.

Our practice is informed by the National Standards for Disability Services, as well as our agency's core values of integrity, respect, courage, progressiveness and client focused practice.



DACSSA's Self-Advocacy model is most suitable if you would benefit from our guidance and information in order to unpack the issues you're experiencing and determine a way forward.

This can greatly help in assisting you to resolve your issue on your own behalf.

Where does the Advocacy take place?

Self-Advocacy Consultations happen:

- By phone
- In person
- Video conference

DACSSA understands individuals may have special access requirements; please contact us if this is the case so we can tailor our approach.

When will Advocacy start?

While there is no formal waiting list for Self-Advocacy, there may be a small wait for a consultation depending on staff schedules.

You will also be provided with a Client Information Pack at this point which outlines your rights, responsibilities and other information to inform you of what to expect.

What if my issue or circumstances change?

Call DACSSA on (08) 7122 6030 or email us at admin@dacssa.org.au if you need to share information with us or if your circumstances change before your consultation.

If your consultation has been scheduled, contact your allocated Advocate or Appeals Officer directly.

THE SELF ADVOCACY PROCESS

Request for Self Advocacy

We will note your request for Self-Advocacy upon the completion of the intake process.

When DACSSA has the capacity to schedule the consultation, the person who is allocated to assist you will get in contact with you to decide a time.

Consultation Scheduled

Consent Forms

You will be informed about your rights as a DACSSA service user and the consent forms you may need to sign.

You will be provided with information, strategies and advice to assist you to resolve your matter.

Working Together

Conclusion and Feedback

After the consultation is concluded the matter will be closed and we'll ask for your feedback.