



DACSSA
DISABILITY ADVOCACY



Disability Royal Commission
Phased Advocacy Assistance
Fact Sheet

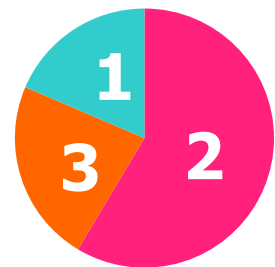
Funded by the Australian Government Department of Social Services

Features of DACSSA's Advocacy

- Our practice is informed by the National Standards for Disability Services, and our values of integrity, respect, courage, progressiveness and client focused practice.
- We are not only advocates; we are **independent advocates** and free of relevant conflict of interest. We act solely in the interests of the person with disability we're supporting.
- DACSSA does not provide any legal advice, however we'll help you access the free legal services established as part of the Royal Commission.

What is the phased model?

- The 3 phases of our Royal Commission Advocacy Assistance model helps us to make sure we work through all relevant steps of a submission process thoroughly in a way that is person centred.
- The Royal Commission Advocacy Assistance Model is broken down into three phases to reflect the steps involved in making a submission to the Royal Commission about your experiences:
 1. **Information and Exploration**
 2. **Preparing Documents**
 3. **Submission Completion**
- There are steps within each phase that we will undertake with you to ensure you feel well supported and informed to engage with the Royal Commission (See 3 Phases Explained).



Funded by the Australian Government Department of Social Services

Disability Advocacy and Complaints Service of South Australia Incorporated

33 Franklin Street
Adelaide SA 5000

P: (08) 7122 6030
ABN 92 302 584 388

E: admin@dacssa.org.au
W: www.dacssa.org.au

Doc. No. #51_Royal Commission Phased Advocacy_Fact Sheet_v.2



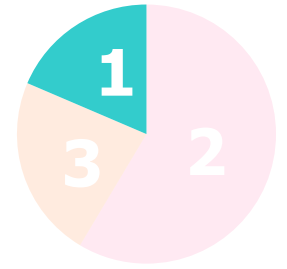
Where does the Advocacy take place?

- Advocacy happens:
 - At DACSSA offices on Ground floor, 33 Franklin Street, Adelaide, SA 5000
 - Over the phone
 - At a public place where you feel comfortable to meet e.g. a local library
 - Via email
 - Videoconferencing
- DACSSA understands individuals may have special access requirements; please contact us if this is the case so we can tailor our approach.

What happens after the phases are complete?

- There may be other features of the Royal Commission such as hearings and community forums that you might want to engage with at a later date.
- DACSSA will let you know what services we will offer for future Royal Commission engagement.





The 3 Phases Explained

Phase 1 Information & Exploration

DACSSA will set up a meeting time to introduce you to relevant information about the Royal Commission and how DACSSA works. We will:

- Understand any further communication or support requirements you may have.
- Inform you about the Royal Commission and what it involves.
- Inform you about your rights in the context of the Royal Commission.
- Support you to understand all available helpful referral services.
- Begin to explore what a submission might look like for you.
- Prepare next steps for Phase 2.

You Can Prepare for Phase 1 By:

- Letting us know if you need help to engage with us e.g. a translator or support person.
- Letting us know how you'd prefer advocacy to help you e.g. by phone, video, face-to-face, email etc...
- Brainstorming some themes of your submission e.g. *who? what? where? when? why?*

Funded by the Australian Government Department of Social Services

Disability Advocacy and Complaints Service of South Australia Incorporated

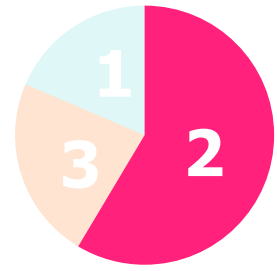
33 Franklin Street
Adelaide SA 5000

P: (08) 7122 6030
ABN 92 302 584 388

E: admin@dacssa.org.au
W: www.dacssa.org.au

Doc. No. #51_Royal Commission Phased Advocacy_Fact Sheet_v.2





Phase 2 Preparing Documents

DACSSA will help you prepare your submission in your chosen format and acquire any supporting documents that might help.
We will:

- Help you speak with helpful people in order to collect documents that support your submission.
- Assist you to describe your experiences to the Royal Commission.
- Ensure your submission highlights your lived experiences and goals.
- Provide information about your rights in the context of your submission.
- Support you to understand all available helpful referral services.
- Prepare next steps for Phase 3.

You Can Prepare for Phase 2 By:

- Letting us know who we might need to speak to in order to help you with your submission *e.g. doctor, friends, other people...*
- Letting us know how you'd prefer advocacy to help you e.g. by phone, video, face-to-face, email etc...
- Brainstorming some themes of your submission e.g. *who? what? where? when? why?*

Funded by the Australian Government Department of Social Services

Disability Advocacy and Complaints Service of South Australia Incorporated

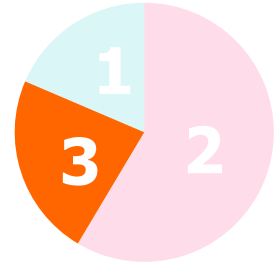
33 Franklin Street
Adelaide SA 5000

P: (08) 7122 6030
ABN 92 302 584 388

E: admin@dacssa.org.au
W: www.dacssa.org.au

Doc. No. #51_Royal Commission Phased Advocacy_Fact Sheet_v.2





Phase 3

Submission Completion

DACSSA will help you finalise your submission, seek advice before it is submitted to the Royal Commission and prepare for the end of your journey with DACSSA.

We will:

- Help you finalise your submission and supporting documents.
- Assist you to access free legal advice before completing your submission via the National Legal Advisory service.
- Ensure your submission highlights your lived experiences and goals.
- Support you to submit your submission to the Royal Commission in your chosen format.
- Support you to understand all available helpful referral services.
- Provide you with information about how to access DACSSA's Royal Commission Advocacy services in the future before ceasing advocacy assistance.

You Can Prepare for Phase 3 By:

- Letting us know who we might need to speak to in order to complete your submission *e.g. doctor, friends, other people...*
- Letting us know how you'd prefer advocacy to help you e.g. by phone, video, face-to-face, email etc...
- Reflecting on Phase 1 and Phase 2 and whether your goals and experiences have been captured in your submission.

Funded by the Australian Government Department of Social Services

Disability Advocacy and Complaints Service of South Australia Incorporated

33 Franklin Street
Adelaide SA 5000

P: (08) 7122 6030
ABN 92 302 584 388

E: admin@dacssa.org.au
W: www.dacssa.org.au

Doc. No. #51_Royal Commission Phased Advocacy_Fact Sheet_v.2

