

# SELF-ADVOCACY

## *Fact Sheet*

### **What is Self-Advocacy?**

- Self-Advocacy happens when a DACSSA Advocate or Appeals Officer meets with you for a 1 hour consultation. During this consultation they will hear about the issues you're experiencing, provide you with information about your rights and help you to plan a way forward in order to achieve your goal outcome.
- Our practice is informed by the National Standards for Disability Services, as well as our agency's core values of integrity, respect, courage, progressiveness and client focused practice.

### **Where does the Advocacy take place?**

- Self-Advocacy Consultations happen:
  - At DACSSA offices on 33 Franklin Street, Adelaide, SA 5000
  - Over the phone
- DACSSA understands individuals may have special access requirements; please contact us if this is the case so we can tailor our approach.

### **When will the Advocacy start?**

- While there is no Waiting List for Self-Advocacy, there may be a wait or we may be unable to offer Self-Advocacy at times of overloaded capacity.
- You will also be provided with A client information pack at this point which outlines your rights, responsibilities and other information to inform you of what to expect.

### **Who do I call if I have information or my issues change?**

- Call DACSSA on (08) 7122 6030 or email us at [admin@dacssa.org.au](mailto:admin@dacssa.org.au) if you need to share information with us or if your circumstances change before your consultation.
- If your consultation has been scheduled, contact your allocated advocate or Appeals Officer for direct correspondence with them.

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## *The Self-Advocacy Process*

